

## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—1

Updated 1/31/2025

Agency/Organization	Program/Service	Information Source
<b>50 FORWARD MOHAWK VALLEY</b> Kari Johnson Director of Strategic Initiatives 50 Forward West Side 717 Court Street Utica, NY 13502 (315) 917-3317 Ext. 304 <a href="mailto:Kjohnson@50forwardmv.org">Kjohnson@50forwardmv.org</a>	<b>SECOND CHANCE TOOLS STORE</b> Sells used tools and hardware and accepts donations of same. <b>Hours:</b> Tues, Wed, Thurs 9AM-3PM <b>Location:</b> 717 Court Street, Utica, NY	Livable Communities Survey
<b>50 FORWARD MOHAWK VALLEY</b> Stephanie VanSlyke Volunteer Coordinator 50 Forward Verona Beach PO Box 310 Verona Beach, NY 13162 (315) 235-2029 <a href="mailto:svanslyke@50forwardmv.org">svanslyke@50forwardmv.org</a>	<b>SNOW SHOVELING</b> <b>Services provided:</b> Volunteer snow shoveling services for older adults. <b>Eligibility criteria:</b> Must live in Oneida County. Must be 60+ years of age. Priority will be given to those with the greatest economic need. Service is not guaranteed but will depend on the number and location of volunteers and the location of the needed service. Only walkways and stairs will be shoveled, not driveways. <b>Referral procedure:</b> Snow shoveling requests must be made by calling Oneida County Office for the Aging at (315) 798-5456, who will refer the request to 50 Forward MV.	Livable Communities Survey
<b>ACCESS LIFTS &amp; RAMPS</b> Fax: <a href="tel:585-247-1429">585-247-1429</a> Toll-Free: <a href="tel:800-515-5438">800-515-5438</a> (800-515-LIFT) Main: <a href="tel:585-247-1210">585-247-1210</a> Email: <a href="mailto:info@accessliftsandramps.com">info@accessliftsandramps.com</a> Website: <a href="http://www.accessliftsandramps.com">www.accessliftsandramps.com</a>	<b>ACCESS LIFTS &amp; RAMPS</b> Sells, services, and installs stair lifts, modular ramps, vertical platform lifts, home elevators, dumb waiters, and incline wheelchair lifts. <b>Eligibility:</b> No restrictions <b>Application Process:</b> None <b>Required Documentation:</b> No documentation required <b>Fees:</b> Call for fee information Western and Central New York	<a href="#">2-1-1 Mid-York</a>

## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—2

Updated 1/31/2025

Agency/Organization	Program/Service	Information Source
<p>1523 Mount Read Boulevard Rochester NY 14606 Hours Monday - Friday, 8 AM - 5 PM Staff Carrie Lefeber Regional Sales Consultant <a href="mailto:carrie@accessliftsandramps.com">carrie@accessliftsandramps.com</a> 585-247-1210 Sean Fenton President <a href="mailto:sean@accesselevator.com">sean@accesselevator.com</a> 585-247-1210 Disabilities Access Fully Accessible</p>		
<p><b>ACR HEALTH</b> Fax: <a href="tel:315-472-6515">315-472-6515</a> Toll-Free: <a href="tel:877-475-0218">877-475-0218</a> Main: <a href="tel:315-475-2430">315-475-2430</a> Email: <a href="mailto:Housing@acrhealth.org">Housing@acrhealth.org</a> Website: <a href="http://www.ACRHealth.org">www.ACRHealth.org</a> 627 West Genesee Street Syracuse NY 13204 Hours Monday - Friday, 8:30 AM - 4:30 PM Staff Derek English Director of Care Management Services <a href="mailto:denglish@acrhealth.org">denglish@acrhealth.org</a> 315-475-2430</p>	<p><b>HOUSING OPPORTUNITIES FOR PEOPLE WITH AIDS</b> Assists in locating housing, linking people to public assistance, rental subsidies and financial assistance, advocating with landlords, and assisting in conflict resolution. <b>Eligibility:</b> Individuals who are HIV positive <b>Application Process:</b> Appointments preferred but walk-ins accepted; call for more information Required Documentation: Call for required documentation <b>Fees:</b> None Cayuga, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, and St. Lawrence counties</p>	<p><a href="#">2-1-1 Mid-York</a></p>

## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—3

Updated 1/31/2025

Agency/Organization	Program/Service	Information Source
Disabilities Access All locations Fully Accessible		
<b>BOONVILLE HOUSING AUTHORITY (BHA)</b> Fax: <a href="tel:315-942-2624">315-942-2624</a> Main: <a href="tel:315-942-5447">315-942-5447</a> Email: <a href="mailto:bhasect8@frontiernet.net">bhasect8@frontiernet.net</a> 115 South Street Boonville NY 13309 Hours Monday - Thursday, 8 AM - 1 PM Staff Laura Wawrzyniak Section 8 Administrator <a href="mailto:bhasect8@frontiernet.net">bhasect8@frontiernet.net</a> 315-942-5447 Disabilities Access Fully Accessible	<b>SECTION 8 HOUSING CHOICE VOUCHER PROGRAM</b> Provides financial assistance with a portion of monthly housing costs to eligible individuals and families. <b>Eligibility:</b> Annual income must not exceed amount set by the United States Department of Housing and Urban Development. Eligibility for families determined by income, family size and family composition. <b>Application Process:</b> Call for information. <b>Required Documentation:</b> Proof of expenses, proof of income. <b>Fees:</b> Sliding scale (approximately 30% of income) for rent. Village of Boonville	<a href="#">2-1-1 Mid-York</a>
<b>CATHOLIC CHARITIES OF ONEIDA/MADISON COUNTY</b> Main: <a href="tel:315-724-2158">315-724-2158</a> x7010 Email: <a href="mailto:dgeorge@ccharityom.org">dgeorge@ccharityom.org</a> <a href="http://www.catholiccharitiesom.org/residential-services">www.catholiccharitiesom.org/residential-services</a> 1408 Genesee Street Utica NY 13502 Hours	<b>PATHWAY'S APARTMENT PROGRAM</b> Operates an apartment program for individuals with a mental illness diagnosis. Provides support, monitoring, and advocacy to assist with independent living skills. <b>Eligibility:</b> Individuals ages 18 years and older with a serious and persistent mental illness diagnosis <b>Application Process:</b> SPOA mental health referral <b>Required Documentation:</b> Call for required documentation <b>Fees:</b> Call for fee information Oneida County	<a href="#">2-1-1 Mid-York</a>

## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—4

Updated 1/31/2025

Agency/Organization	Program/Service	Information Source
<p>Administrative hours: Monday - Friday, 8 AM - 4 PM Services provided 24 Hours / 7 Days Staff Jack Callaghan Executive Director <a href="mailto:jcallaghan@ccharityom.org">jcallaghan@ccharityom.org</a> 315-724-2158 x7000 Disabilities Access Fully Accessible</p>		
<p><b>HELIO HEALTH</b> Email: <a href="mailto:klyman@helio.health">klyman@helio.health</a> Website: <a href="http://www.helio.health">www.helio.health</a> 1006 Park Avenue Utica NY 13501 Staff Katrina Webb Supervisor <a href="mailto:klyman@helio.health">klyman@helio.health</a> 315-624-7946</p>	<p><b>OASAS MEDICAID RE-DESIGN TEAM PERMANENT SUPPORTIVE HOUSING</b> Designed to enable individuals with chronic substance abuse issues to obtain and remain in safe, affordable, permanent housing. Program components include: Rental subsidies Program supervision Counseling services <b>Eligibility:</b> 18 years of age or older. Must be at risk for homelessness and have 2 inpatient hospitalizations or 5 ER visits within the past 12 months. <b>Application Process:</b> By appointment. <b>Required Documentation:</b> Call for information. <b>Fees:</b> Fees vary. Oneida County</p>	<p><a href="#">2-1-1 Mid-York</a></p>
<p><b>HOMEOWNERSHIP CENTER</b> Email: <a href="mailto:home@unhs.org">home@unhs.org</a> Website: <a href="http://www.unhs.org">www.unhs.org</a> 1611 Genesee Street Utica NY 13501 Hours</p>	<p><b>HOMEOWNERSHIP CENTER</b> * Offers financial coaching and planning. * Provides homebuyer education. * Participates with lenders to offer down payment assistance. <b>Eligibility:</b> Varies with service. Call for information. <b>Application Process:</b> Call for appointment.</p>	<p><a href="#">2-1-1 Mid-York</a></p>

## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—5

Updated 1/31/2025

Agency/Organization	Program/Service	Information Source
M-TH 8AM-4:30PM Languages Spanish	<b>Required Documentation:</b> Call for information. <b>Fees:</b> Varies with service. Call for information. Herkimer, Madison, Oneida, Fulton, Montgomery and Otsego Counties.	
<b>HOMEOWNERSHIP CENTER</b> Service/Intake: <a href="tel:315-724-4197">315-724-4197</a> TDD/TTY: <a href="tel:800-622-1220">800-622-1220</a> Fax: <a href="tel:315-724-1415">315-724-1415</a> Email: <a href="mailto:info@leadfreemv.org">info@leadfreemv.org</a> Website: <a href="http://www.leadfreemv.org">www.leadfreemv.org</a> 1611 Genesee Street Utica NY 13501 Hours M-TH 8:30am-4:30pm Staff Christine Lennon Lead Safe Project Manager <a href="mailto:Clennon@unhs.org">Clennon@unhs.org</a> 315-724-4197 Languages Spanish	<b>LEAD-FREE MOHAWK VALLEY / LEAD SAFE UTICA</b> *Addresses lead hazards in privately owned housing. *Aims to prevent childhood lead poisoning by creating lead-safe housing *Helps homeowners, landlords, and tenants control hazards from lead in paint, soil and dust. *Works in coordination with HEPA Vacuum Loaner Program and Lead Poisoning Prevention Education <b>Eligibility:</b> Must be below 80% area median income. Lead Poisoning Prevention Education and HEPA Vacuum Loan Services are provided to any person(s) in Oneida & Herkimer Counties. To receive Lead Safe Utica grant funding, the qualifying property must be within the city of Utica and built before 1978. <b>Application Process:</b> Call to make an appointment or apply online at <a href="http://www.leadSAFEutica.com">www.leadSAFEutica.com</a> <b>Required Documentation:</b> Applicants must be current on utilities and taxes and provide: -Proof of income -Proof of address <b>Fees:</b> There is no fee for service, if applicant qualifies for the Lead Safe Utica Program or for Lead Poisoning Prevention Education materials. HEPA Vacuum Loan Program requires a refundable deposit.	<a href="#">2-1-1 Mid-York</a>
<b>JOHNSON PARK CENTER</b> Mr. Donahue P.O. Box 160 Utica, NY	<b>6 JOHNSON PARK PSH - ESSHI</b> <b>Services provided:</b> PSH for seniors 55+ with chronic health condition and homeless. <b>Eligibility criteria:</b> Low income, complete application.	Information source: Livable Communities Survey

## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—6

Updated 1/31/2025

Agency/Organization	Program/Service	Information Source
(315) 570-0185 <a href="mailto:6jp_housing@johnsonparkcenter.org">6jp_housing@johnsonparkcenter.org</a>	<b><u>Referral procedures:</u></b> Contact the office.	
<b>JOHNSON PARK CENTER</b> Receptionist P.O. Box 160 Utica, NY (315) 734-9608 <a href="mailto:info@johnsonparkcenter.org">info@johnsonparkcenter.org</a>	<b>FOOD PANTRY</b> <b><u>Services provided:</u></b> Food products. <b><u>Eligibility criteria:</u></b> Low income.	Livable Communities Survey
<b>JOHNSON PARK CENTER</b> Ms. Riviere P.O. Box 160 Utica, NY (315) 734-9608 <a href="mailto:auxiliary@johnsonparkcenter.org">auxiliary@johnsonparkcenter.org</a>	<b>VOLUNTEER OPPORTUNITIES</b> <b><u>Services provided:</u></b> Volunteer Opportunities at the Food Pantry and mentoring a child at the Youth Center. <b><u>Eligibility criteria:</u></b> Positive role model. <b><u>Referral procedures:</u></b> Call and fill out Volunteer Intake.	Livable Communities Survey
<b>LEGAL SERVICES OF CENTRAL NEW YORK (LSCNY)</b> Fax: <a href="tel:315-703-6250">315-703-6250</a> Toll-Free: <a href="tel:866-475-9967">866-475-9967</a> Hot-Line: <a href="tel:877-777-6152">877-777-6152</a> Main: <a href="tel:315-703-6500">315-703-6500</a> Email: <a href="mailto:lschnyinfo@lschny.org">lschnyinfo@lschny.org</a> Website: <a href="http://www.lscny.org">www.lscny.org</a> 221 South Warren Street Suite 300 Syracuse NY 13202 Hours	<b>CIVIL LEGAL SERVICES</b> Provides civil legal services regarding housing issues, consumer problems, income security/benefits, and language access. <b><u>Eligibility:</u></b> Low-income individuals and families <b><u>Application Process:</u></b> Call or go online to apply Required Documentation: Call for required documentation <b><u>Fees:</u></b> None Broome, Cayuga, Chenango, Cortland, Delaware, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, and Otsego counties	<a href="#">2-1-1 Mid-York</a>

## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—7

Updated 1/31/2025

Agency/Organization	Program/Service	Information Source
<p>Monday - Friday, 9 AM - 5 PM Disabilities Access Fully Accessible Languages Spanish</p>		
<p><b>LIBERTY RESOURCES, INC.</b> Main: <a href="tel:315-425-1004">315-425-1004</a> Fax: <a href="tel:315-479-7884">315-479-7884</a> Email: <a href="mailto:info@liberty-resources.org">info@liberty-resources.org</a> Website: <a href="http://www.liberty-resources.org">www.liberty-resources.org</a> 6723 Towpath Road East Syracuse NY 13057 Hours Office: M-F 8:00AM-4:30PM Staff Lisa Barret Program Supervisor <a href="mailto:lbarrett@liberty-resources.org">lbarrett@liberty-resources.org</a> 315-425-1004</p>	<p><b>MESA COMMONS</b> * Provides supportive housing for families that have a member diagnosed with HIV/AIDS. <b>Eligibility:</b> 18 years of age and older. Income must fall under the 200% poverty level Veterans are given priority. <b>Application Process:</b> By appointment. <b>Required Documentation:</b> Must have documentation of HIV/AIDS status. Proof of housing vulnerability/history of homelessness. <b>Fees:</b> Call for information. Herkimer, Madison and Oneida Counties.</p>	<p><a href="#">2-1-1 Mid-York</a></p>
<p><b>LIFE AT RCIL</b> Cassie Turnbach 131 Genesee St Utica, NY 13501 (315) 272-2932 <a href="mailto:cturnbach@rcil.com">cturnbach@rcil.com</a></p>	<p><b>ACCESS TO HOME HEROES</b> <b>Services provided:</b> Home repairs and accessibility modifications for Veterans with disabilities. <b>Eligibility criteria:</b> Veterans with a disability whose AMI is below %120. No fees or waiting list. <b>Referral procedures:</b> Consumer can call or email with questions/ to discuss eligibility. An application is then sent to the consumer to be returned with supporting documentation.</p>	<p>Livable Communities Survey</p>

## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—8

Updated 1/31/2025

Agency/Organization	Program/Service	Information Source
<b>MOHAWK VALLEY COMMUNITY ACTION AGENCY, INC.</b> Noreen Hartung 9882 River Rd. Utica, NY 13502 <a href="mailto:nhartung@mvcaa.com">nhartung@mvcaa.com</a>	<b>TARGETED HOME IMPROVEMENT PROGRAM</b> <u><b>Services provided:</b></u> Structural repairs, home repairs. <u><b>Eligibility criteria:</b></u> HEAP guidelines, owner occupied - 3 units still available. <u><b>Referral procedures:</b></u> Central Intake.	Livable Communities Survey
<b>MOHAWK VALLEY COMMUNITY ACTION AGENCY, INC.</b> Noreen Hartung 9882 River Rd. Utica, NY 13502 <a href="mailto:nhartung@mvcaa.com">nhartung@mvcaa.com</a>	<b>WEATHERIZATION ASSISTANCE PROGRAM</b> <u><b>Services provided:</b></u> Energy efficiency and health and safety services provided to homeowners and tenants. <u><b>Eligibility criteria:</b></u> HEAP Guidelines, No fee to qualified individuals, currently no wait list. <u><b>Referral procedures:</b></u> Central Intake, HEAP and OFA.	Livable Communities Survey
<b>MOHAWK VALLEY LATINO ASSOCIATION</b> Main: <a href="tel:315-864-8619">315-864-8619</a> Email: <a href="mailto:mvla@mvlautica.org">mvla@mvlautica.org</a> Website: <a href="https://www.mvlautica.org/food-housing--basic-emergency-needs.html">https://www.mvlautica.org/food-housing--basic-emergency-needs.html</a> 28 Scott Street First Floor Utica NY 13501 Hours Monday - Friday, 9 AM - 5 PM Staff Cely Huertas Client Navigator	<b>HOUSING DEPARTMENT</b> Provides referrals and general information regarding housing. Offers counseling regarding home ownership, negotiations between tenants/landlords and housing grievance complaints, eviction prevention, housing publications, assistance in obtaining rental subsidies, and housing court assistance. Rent assistance is available on a limited basis to individuals undergoing financial hardship. <b>Eligibility:</b> Low to moderate income Hispanic/Latino families and individuals <b>Application Process:</b> Call for information and services <b>Required Documentation:</b> Call for required documentation <b>Fees:</b> None Herkimer and Oneida counties	<a href="#">2-1-1 Mid-York</a>



## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—9

Updated 1/31/2025

Agency/Organization	Program/Service	Information Source
<a href="mailto:mvla@mvlautica.org">mvla@mvlautica.org</a> 315-864-8419 C Sonia Martinez Executive Director <a href="mailto:sonia@mvlautica.org">sonia@mvlautica.org</a> 315-864-8419 Disabilities Access Fully Accessible Languages Spanish		
<b>NEW YORK STATE ENERGY RESEARCH AND DEVELOPMENT AUTHORITY</b> Toll Free: <a href="tel:1-877-697-6278">1-877-697-6278 (NYSMART)</a> Website: <a href="http://www.nyserda.ny.gov/All-Programs/Programs/EmPower-New-York">http://www.nyserda.ny.gov/All-Programs/Programs/EmPower-New-York</a> 17 Columbia Circle Albany NY 12203	<b>EMPOWER NEW YORK</b> * Provides no-cost energy efficiency solutions to income-eligible New Yorkers. During the initial visit, the EmPower New York contractor will evaluate electricity use and cost, and may provide some minor improvements at no cost. Examples include: Install high efficiency lighting as needed Review and adjust your thermostat setting for maximum comfort and savings Check and adjust your hot water temperature Evaluate the need for high efficiency shower heads and aerators, and install if needed Measure the energy use of your refrigerators and freezers. These may be replaced with new ENERGY STAR models, at no cost to you, if your old appliances use a lot of energy Check for carbon monoxide and evaluate the need for CO and smoke detectors <b>Eligibility:</b> Must meet income guidelines and be a electric or natural gas customer of Central Hudson, Con Edison, National Grid, NYSEG, Orange and Rockland or Rochester gas and electric. Be the responsible party for the utility bill. <b>Application Process:</b> Call or visit website for application and information. <b>Required Documentation:</b> Call for required documentation.	<a href="#">2-1-1 Mid-York</a>

## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—10

Updated 1/31/2025

Agency/Organization	Program/Service	Information Source
	<b>Fees:</b> No fee for service. New York State.	
<b>ONEIDA CENTER</b> 1445 Kemble Street Utica NY 13501 This program is offered at this site: <a href="#">Oneida Center</a> Main Address: 1445 Kemble Street Utica NY 13501 Main: <a href="tel:315-732-0100">315-732-0100</a> Fax: <a href="tel:929-200-6554">929-200-6554</a> Website: <a href="http://oneida-center.facilities.centershealthcare.org">oneida-center.facilities.centershealthcare.org</a>	<b>ONEIDA CENTER FOR SENIOR LIVING</b> Provides services for individuals who require assistance with daily activities such as dressing, bathing, and medication supervision. Other services and amenities include but are not limited to: Access to nursing care. Arrangement of primary care services. Case management services. Private & semi-private suites. Three meals & snacks daily with restaurant-style dining. Community living rooms. Recreational activities. Housekeeping and laundry service. Personal care assistance. Safety checks. <b>Eligibility:</b> Must be independent with mobility and transferring, medically stable and continent or self-managed incontinence. <b>Application Process:</b> Fill out application and provide necessary documents. Call for more information. <b>Required Documentation:</b> Completed financial application and supporting documentation, health care directives: HCP, POA, Insurance information and completed Medical Evaluation from attending Physician (DSS-4449C). <b>Fees:</b> Fees vary across residences. Long term care insurance, private pay, and supplemental security income (SSI) accepted. Call for more information. Oneida County	<a href="#">2-1-1 Mid-York</a>
<b>ONEIDA COUNTY OFFICE FOR AGING AND CONTINUING CARE</b>	<b>BILL PAYER PROGRAM</b>	<a href="#">2-1-1 Mid-York</a>

## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—11

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Agency/Organization	Program/Service	Information Source
<p>Website: <a href="http://www.ocgov.net/oneida/ofa/BilIPayer">www.ocgov.net/oneida/ofa/BilIPayer</a></p> <p>120 Airline Street Suite 201 Oriskany NY 13424</p>	<p>Assists area seniors to gain control of their finances and maintain their independence. Home visits made by program volunteers to assist in the process of paying bills on time, organizing billing cycles and budget bank accounts.</p> <p><b>Eligibility:</b> Resident of Oneida County, 60 years of age and older, cognitive ability to pass a Mini-Mental State Exam and capable of signing checks for paying bills.</p> <p><b>Application Process:</b> Call for a referral.</p> <p><b>Required Documentation:</b> Call for information.</p> <p><b>Fees:</b> No fees for services.</p> <p>Oneida County</p>	
<p><b>ONEIDA COUNTY OFFICE OF AGING AND CONTINUED CARE</b> Oneida County OFA/NY Connects 120 Airline St. Suite 201 Oriskany, NY 13424</p>	<p><b>PROVIDE HOUSING INFORMATION ONLY</b> <b>Services provided:</b> Provide Housing list only.</p>	<p>Livable Communities Survey</p>
<p><b>RESOURCE CENTER FOR INDEPENDENT LIVING, INC.</b> Service/Intake: <a href="tel:315-272-2969">315-272-2969</a> Email: <a href="mailto:information@rcil.com">information@rcil.com</a> Website: <a href="http://www.rcil.com">www.rcil.com</a> 131 Genesee Street Utica NY 13503 Hours M-F 8:00AM-4:00PM Staff George Graziadei Project Director</p>	<p><b>NY CONNECTS</b> (Program) Provides information and assistance on available long-term services and support to individuals. NY Connects Coordinators can provide assistance with: Housing. Caregiver supports. Home repairs and accessibility modifications. Behavioral health/developmental supports and services. Transportation. Supported employment. Applications to benefits including Medicaid, food options, emergency alert devices, child care and nutrition programs.</p> <p><b>Eligibility:</b> None.</p>	<p><a href="#">2-1-1 Mid-York</a></p>

## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—12

Updated 1/31/2025

Agency/Organization	Program/Service	Information Source
<a href="mailto:ggraziadei@rcil.com">ggraziadei@rcil.com</a> 315-624-2533	<b>Application Process:</b> Call, email or walk in. <b>Required Documentation:</b> None. <b>Fees:</b> No fee for service.	
<b>THE ARC, ONEIDA-LEWIS CHAPTER</b> Main: <a href="tel:315-927-0207">315-927-0207</a> Website: <a href="http://www.thearcolc.org">www.thearcolc.org</a> 245 Genesee Street Utica NY 13501 Hours Administrative hours: Monday - Friday: 8:30 AM - 4 PM Program hours vary by need call for details Staff Hope Ferris ISS/FSS Coordinator <a href="mailto:Hope.Ferris@thearcolc.org">Hope.Ferris@thearcolc.org</a> 315-927-0207 Disabilities Access Fully Accessible	<b>INDIVIDUAL SUPPORT SERVICES (ISS)</b> Provides start-up funding, transition funding, and ongoing financial supports in the form of rent or utilities subsidies to eligible individuals with developmental disabilities.  <b>Eligibility:</b> Individuals in Lewis and Oneida counties with developmental disabilities who are Medicaid Waiver eligible <b>Application Process:</b> Call for information and services <b>Required Documentation:</b> Call for required documentation <b>Fees:</b> None Lewis and Oneida counties	<a href="#">2-1-1 Mid-York</a>
<b>UNITED STATES DEPARTMENT OF AGRICULTURE RURAL DEVELOPMENT SERVICES</b> <a href="https://www.rd.usda.gov/programs-services">https://www.rd.usda.gov/programs-services</a> 9025 River Road Room 205 Marcy NY 13403 Languages	<b>SINGLE FAMILY AND MULTI FAMILY HOUSING HOME LOANS</b> *Assists low income applicants obtain decent, safe and sanitary housing in eligible rural areas by providing payment assistance to increase an applicant's repayment ability. Payment assistance is a type of subsidy that reduces the mortgage payment for a short time.	<a href="#">2-1-1 Mid-York</a>

## Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY—13

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Agency/Organization	Program/Service	Information Source
<p>Translators available as needed.</p>	<p>*Provides competitive financing for affordable multi-family rental housing for low income, elderly or disabled individuals and families in eligible rural areas.  <b>Eligibility:</b> Income guidelines apply, not available in Rome or Utica, call for information.  <b>Application Process:</b> Call for appointment preferred or walk in. Required Documentation: Proof of address, proof of income, proof of expenses, call for information for other required documents.  <b>Fees:</b> Call for information.                      Herkimer, Madison and Oneida Counties, Cities of Rome and Utica excluded.</p>	
<p><b>UNITED STATES DEPARTMENT OF AGRICULTURE RURAL DEVELOPMENT SERVICES</b>  <a href="https://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants">https://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants</a>                      9025 River Road                      Room 205                      Marcy NY 13403                      Staff                      William Gamela                      Area Specialist  <a href="mailto:William.Gamela@usda.gov">William.Gamela@usda.gov</a>                      315-736-3316 ext. 4                      Languages                      Translators available as needed.</p>	<p><b>SINGLE FAMILY HOUSING REPAIR LOANS AND GRANTS</b>                      * Provides loans to very low income homeowners to repair, improve or modernize their homes.                      * Grants to elderly very low income homeowners to remove health and safety hazards.  <b>Eligibility:</b> Income guidelines apply, home repair grants available to individuals 62 years of age and older, call for information. Not available to residents of Rome or Utica.  <b>Application Process:</b> Call for appointment preferred or walk in.  <b>Required Documentation:</b> Proof of address, proof of income, proof of expenses, call for information for other required documents.  <b>Fees:</b> Call for information.                      Herkimer, Madison and Oneida Counties, Cities of Rome and Utica excluded.</p>	<p><a href="#">2-1-1 Mid-York</a></p>