

Housing-Related Resources for Older Adults and People with Disabilities in Oneida County, NY

Updated 8/8/2025

If you are in need of housing, please call Kari Johnson, Coordinated Entry, at (315) 922-2014

Agency/Organization	Program/Service	Information Source
50 FORWARD MOHAWK VALLEY Kari Johnson Director of Strategic Initiatives 50 Forward West Side 717 Court Street Utica, NY 13502 (315) 917-3317 Ext. 304 Kjohnson@50forwardmv.org	SECOND CHANCE TOOLS STORE Sells used tools and hardware and accepts donations of same. Hours: Tues, Wed, Thurs 9AM-3PM Location: 717 Court Street, Utica, NY	Livable Communities Survey
50 FORWARD MOHAWK VALLEY Stephanie VanSlyke Volunteer Coordinator 50 Forward Verona Beach PO Box 310 Verona Beach, NY 13162 (315) 235-2029 svanslyke@50forwardmv.org	SNOW SHOVELING Services provided: Volunteer snow shoveling services for older adults. Eligibility criteria: Must live in Oneida County. Must be 60+ years of age. Priority will be given to those with the greatest economic need. Service is not guaranteed but will depend on the number and location of volunteers and the location of the needed service. Only walkways and stairs will be shoveled, not driveways. Referral procedure: Snow shoveling requests must be made by calling Oneida County Office for the Aging at (315) 798-5456, who will refer the request to 50 Forward MV.	Livable Communities Survey
ACCESS LIFTS & RAMPS Fax: 585-247-1429 Toll-Free: 800-515-5438 (800-515-LIFT) Main: 585-440-7471 Email: info@accessliftsandramps.com	ACCESS LIFTS & RAMPS Sells, services, and installs stair lifts, modular ramps, vertical platform lifts, home elevators, dumb waiters, and incline wheelchair lifts. Eligibility: No restrictions Application Process: None Required Documentation: No documentation required Fees: Call for fee information Western and Central New York	2-1-1 Mid-York

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Website: www.accessliftsandramps.com 1523 Mount Read Boulevard Rochester NY 14606 Hours Monday - Friday, 8 AM - 5 PM Staff Carrie Lefebber Regional Sales Consultant carrie@accessliftsandramps.com 585-247-1210 Sean Fenton President sean@accesselevator.com 585-247-1210 Disabilities Access Fully Accessible		
ACR HEALTH Fax: 315-472-6515 Toll-Free: 877-475-0218 Main: 315-475-2430 Email: Housing@acrhealth.org Website: www.ACRHealth.org 627 West Genesee Street Syracuse NY 13204 Hours Monday - Friday, 8:30 AM - 4:30 PM	HOUSING OPPORTUNITIES FOR PEOPLE WITH AIDS Assists in locating housing, linking people to public assistance, rental subsidies and financial assistance, advocating with landlords, and assisting in conflict resolution. Eligibility: Individuals who are HIV positive Application Process: Appointments preferred but walk-ins accepted; call for more information Required Documentation: Call for required documentation Fees: None Cayuga, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, and St. Lawrence counties	2-1-1 Mid-York

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Agency/Organization	Program/Service	Information Source
Staff Emily Overstorm eoverstorm#acrhealth.org 315-898-2440 Disabilities Access All locations Fully Accessible		
BOONVILLE HOUSING AUTHORITY (BHA) Fax: 315-942-2624 Main: 315-942-5447 Email: bhasect8@frontiernet.net 115 South Street Boonville NY 13309 Hours Monday - Thursday, 8 AM - 1 PM Staff Laura Wawrzyniak Section 8 Administrator bhasect8@frontiernet.net 315-942-5447 Disabilities Access Fully Accessible	SECTION 8 HOUSING CHOICE VOUCHER PROGRAM Provides financial assistance with a portion of monthly housing costs to eligible individuals and families. Eligibility: Annual income must not exceed amount set by the United States Department of Housing and Urban Development. Eligibility for families determined by income, family size and family composition. Application Process: Call for information. Required Documentation: Proof of expenses, proof of income. Fees: Sliding scale (approximately 30% of income) for rent. Village of Boonville For more information, call Vicky Karpinski, Executive Director Mon-Fri, 7AM to 3PM (315) 942-5447	2-1-1 Mid-York
CATHOLIC CHARITIES OF ONEIDA/MADISON COUNTY Main: 315-724-2158 (315) 363-5274	PATHWAY'S APARTMENT PROGRAM Operates an apartment program for individuals with a mental illness diagnosis. Provides support, monitoring, and advocacy to assist with independent living skills.	2-1-1 Mid-York

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https://www.catholiccharities.org 1408 Genesee Street Utica NY 13502 Hours Administrative hours: Monday - Friday, 8 AM - 4 PM Services provided 24 Hours / 7 Days Staff Dave George Program Manager dgeorge@ccharityom.org Disabilities Access Fully Accessible	Eligibility: Individuals ages 18 years and older with a serious and persistent mental illness diagnosis Application Process: SPOA mental health referral Required Documentation: Call for required documentation Fees: Call for fee information Oneida County	
HELIO HEALTH Email: klyman@helio.health Website: www.helio.health 1006 Park Avenue Utica NY 13501 Staff Katrina Webb Supervisor klyman@helio.health 315-732-4202	OASAS MEDICAID RE-DESIGN TEAM PERMANENT SUPPORTIVE HOUSING Designed to enable individuals with chronic substance abuse issues to obtain and remain in safe, affordable, permanent housing. Program components include: Rental subsidies Program supervision Counseling services Eligibility: 18 years of age or older. Must be at risk for homelessness and have 2 inpatient hospitalizations or 5 ER visits within the past 12 months. Application Process: By appointment. Required Documentation: Call for information. Fees: Fees vary. Oneida County	2-1-1 Mid-York
HOMEOWNERSHIP CENTER	HOMEOWNERSHIP CENTER	2-1-1 Mid-York

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Agency/Organization	Program/Service	Information Source
315-724-4197 TDD/TTY: 800-622-1220 Fax: 315-724-1415 Email: home@unhs.org Website: www.unhs.org 1611 Genesee Street Utica NY 13501 Hours M-TH 8AM-4:30PM Languages Spanish	* Offers financial coaching and planning. * Provides homebuyer education. * Participates with lenders to offer down payment assistance. Eligibility: Varies with service. Call for information. Application Process: Call for appointment. Required Documentation: Call for information. Fees: Varies with service. Call for information. Herkimer, Madison, Oneida, Fulton, Montgomery and Otsego Counties.	
HOMEOWNERSHIP CENTER Service/Intake: 315-724-4197 TDD/TTY: 800-622-1220 Fax: 315-724-1415 Email: info@leadfreemv.org Website: www.leadfreemv.org 1611 Genesee Street Utica NY 13501 Hours M-TH 8:30am-4:30pm Staff Christine Lennon Lead Safe Project Manager	LEAD-FREE MOHAWK VALLEY / LEAD SAFE UTICA *Addresses lead hazards in privately owned housing. *Aims to prevent childhood lead poisoning by creating lead-safe housing *Helps homeowners, landlords, and tenants control hazards from lead in paint, soil and dust. *Works in coordination with HEPA Vacuum Loaner Program and Lead Poisoning Prevention Education Eligibility: Must be below 80% area median income. Lead Poisoning Prevention Education and HEPA Vacuum Loan Services are provided to any person(s) in Oneida & Herkimer Counties. To receive Lead Safe Utica grant funding, the qualifying property must be within the city of Utica and built before 1978. Application Process: Call to make an appointment or apply online at www.leadSAFEutica.com	2-1-1 Mid-York

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Agency/Organization	Program/Service	Information Source
Clennon@unhs.org 315-724-4197 Languages Spanish	Required Documentation: Applicants must be current on utilities and taxes and provide: -Proof of income -Proof of address Fees: There is no fee for service, if applicant qualifies for the Lead Safe Utica Program or for Lead Poisoning Prevention Education materials. HEPA Vacuum Loan Program requires a refundable deposit.	
JOHNSON PARK CENTER Mr. Donahue P.O. Box 160 Utica, NY (315) 570-0185 6jp_housing@johnsonparkcenter.org	6 JOHNSON PARK PSH - ESSHI Services provided: PSH for seniors 55+ with chronic health condition and homeless. Eligibility criteria: Low income, complete application. Referral procedures: Contact the office.	Information source: Livable Communities Survey
JOHNSON PARK CENTER Receptionist P.O. Box 160 Utica, NY (315) 734-9608 info@johnsonparkcenter.org	FOOD PANTRY Services provided: Food products. Eligibility criteria: Low income.	Livable Communities Survey
JOHNSON PARK CENTER Ms. Riviere P.O. Box 160 Utica, NY (315) 734-9608 auxiliary@johnsonparkcenter.org	VOLUNTEER OPPORTUNITIES Services provided: Volunteer Opportunities at the Food Pantry and mentoring a child at the Youth Center. Eligibility criteria: Positive role model. Referral procedures: Call and fill out Volunteer Intake.	Livable Communities Survey
LEGAL SERVICES OF CENTRAL NEW YORK (LSCNY)	CIVIL LEGAL SERVICES	2-1-1 Mid-York

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Agency/Organization	Program/Service	Information Source
Fax: 315-701-6230 Toll-Free: 866-475-9967 Hot-Line: 877-777-6152 Main: 315-703-6500 Email: lscnyinfo@lscny.org Website: www.lscny.org 221 South Warren Street Suite 300 Syracuse NY 13202 Hours Monday - Friday, 9 AM - 5 PM Disabilities Access Fully Accessible Languages Spanish	Provides civil legal services regarding housing issues, consumer problems, income security/benefits, and language access. Eligibility: Low-income individuals and families Application Process: Call or go online to apply Required Documentation: Call for required documentation Fees: None Broome, Cayuga, Chenango, Cortland, Delaware, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, and Otsego counties	
LIBERTY RESOURCES, INC. Main: 315-425-1004 Fax: 315-479-7884 Email: info@liberty-resources.org Website: www.liberty-resources.org 6723 Towpath Road East Syracuse NY 13057	MESA COMMONS * Provides supportive housing for families that have a member diagnosed with HIV/AIDS. Eligibility: 18 years of age and older. Income must fall under the 200% poverty level Veterans are given priority. Application Process: By appointment. Required Documentation: Must have documentation of HIV/AIDS status. Proof of housing vulnerability/history of homelessness. Fees: Call for information.	2-1-1 Mid-York

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Agency/Organization	Program/Service	Information Source
Hours Office: M-F 8:00AM-4:30PM Staff Crisis team 315-251-0800 Lisa Barret Program Supervisor lbarrett@liberty-resources.org 315-425-1004	Herkimer, Madison and Oneida Counties.	
LIFE AT RCIL Cassie Turnbach 131 Genesee St Utica, NY 13501 (315) 797-4642 (315) 272-2932 cturnbach@rcil.com	ACCESS TO HOME HEROES Services provided: Home repairs and accessibility modifications for Veterans with disabilities. Eligibility criteria: Veterans with a disability whose AMI is below %120. No fees or waiting list. Referral procedures: Consumer can call or email with questions/ to discuss eligibility. An application is then sent to the consumer to be returned with supporting documentation.	Livable Communities Survey
MOHAWK VALLEY COMMUNITY ACTION AGENCY, INC. Noreen Hartung 9882 River Rd. Utica, NY 13502 nhartung@mvcaa.com	TARGETED HOME IMPROVEMENT PROGRAM Services provided: Structural repairs, home repairs. Eligibility criteria: HEAP guidelines, owner occupied - 3 units still available. Referral procedures: Central Intake.	Livable Communities Survey
MOHAWK VALLEY COMMUNITY ACTION AGENCY, INC. Noreen Hartung 9882 River Rd.	WEATHERIZATION ASSISTANCE PROGRAM Services provided: Energy efficiency and health and safety services provided to homeowners and tenants.	Livable Communities Survey

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Agency/Organization	Program/Service	Information Source
Utica, NY 13502 nhartung@mvcaa.com	Eligibility criteria: HEAP Guidelines, No fee to qualified individuals, currently no wait list. Referral procedures: Central Intake, HEAP and OFA.	
MOHAWK VALLEY LATINO ASSOCIATION Main: 315-864-8419 Email: mvla@mvlautica.org Website: https://www.mvlautica.org/food-housing--basic-emergency-needs.html 1640 Oneida Street First Floor Utica NY 13501 Hours Monday - Friday, 9 AM - 5 PM Staff Cely Huertas Client Navigator mvla@mvlautica.org 315-864-8419 C Sonia Martinez Executive Director sonia@mvlautica.org 315-864-8419 Disabilities Access Fully Accessible Languages Spanish	HOUSING DEPARTMENT Provides referrals and general information regarding housing. Offers counseling regarding home ownership, negotiations between tenants/landlords and housing grievance complaints, eviction prevention, housing publications, assistance in obtaining rental subsidies, and housing court assistance. Rent assistance is available on a limited basis to individuals undergoing financial hardship. Eligibility: Low to moderate income Hispanic/Latino families and individuals Application Process: Call for information and services Required Documentation: Call for required documentation Fees: None Herkimer and Oneida counties	2-1-1 Mid-York

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NEW YORK STATE ENERGY RESEARCH AND DEVELOPMENT AUTHORITY Website: http://www.nyserda.ny.gov/All-Programs/Programs/EmPower-New-York Email: info@nyserda.ny.gov Call: 518-862-1090 Call: 866-NYSERDA (Toll free) Fax: 518-862-1091 17 Columbia Circle Albany, NY 12203-6399 Open Monday - Friday 8:30 am to 5:00 pm	EMPOWER NEW YORK * Provides no-cost energy efficiency solutions to income-eligible New Yorkers. During the initial visit, the EmPower New York contractor will evaluate electricity use and cost, and may provide some minor improvements at no cost. Examples include: Install high efficiency lighting as needed Review and adjust your thermostat setting for maximum comfort and savings Check and adjust your hot water temperature Evaluate the need for high efficiency shower heads and aerators, and install if needed Measure the energy use of your refrigerators and freezers. These may be replaced with new ENERGY STAR models, at no cost to you, if your old appliances use a lot of energy Check for carbon monoxide and evaluate the need for CO and smoke detectors <u>Eligibility:</u> Must meet income guidelines and be a electric or natural gas customer of Central Hudson, Con Edison, National Grid, NYSEG, Orange and Rockland or Rochester gas and electric. Be the responsible party for the utility bill. <u>Application Process:</u> Call or visit website for application and information. <u>Required Documentation:</u> Call for required documentation. <u>Fees:</u> No fee for service. New York State.	2-1-1 Mid-York
ONEIDA CENTER 1445 Kemble Street Utica NY 13501 This program is offered at this site: Oneida Center	ONEIDA CENTER FOR SENIOR LIVING Provides services for individuals who require assistance with daily activities such as dressing, bathing, and medication supervision. Other services and amenities include but are not limited to:	2-1-1 Mid-York

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Main Address: 1445 Kemble Street Utica NY 13501 Main: 315-732-0100 Fax: 929-200-6554 Website: oneida-center.facilities.centershealthcare.org	Access to nursing care. Arrangement of primary care services. Case management services. Private & semi-private suites. Three meals & snacks daily with restaurant-style dining. Community living rooms. Recreational activities. Housekeeping and laundry service. Personal care assistance. Safety checks. Eligibility: Must be independent with mobility and transferring, medically stable and continent or self-managed incontinence. Application Process: Fill out application and provide necessary documents. Call for more information. Required Documentation: Completed financial application and supporting documentation, health care directives: HCP, POA, Insurance information and completed Medical Evaluation from attending Physician (DSS-4449C). Fees: Fees vary across residences. Long term care insurance, private pay, and supplemental security income (SSI) accepted. Call for more information. Oneida County	
ONEIDA COUNTY OFFICE FOR AGING AND CONTINUING CARE Website: www.ocgov.net/oneida/ofa/BilIPayer	BILL PAYER PROGRAM Assists area seniors to gain control of their finances and maintain their independence. Home visits made by program volunteers to assist in the process of paying bills on time, organizing billing cycles and budget bank accounts. Eligibility: Resident of Oneida County, 60 years of age and older, cognitive ability to pass a Mini-Mental State Exam and capable of signing checks for paying bills.	2-1-1 Mid-York

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120 Airline Street Suite 201 Oriskany NY 13424	<u>Application Process:</u> Call for a referral. <u>Required Documentation:</u> Call for information. <u>Fees:</u> No fees for services. Oneida County	
ONEIDA COUNTY OFFICE OF AGING AND CONTINUED CARE Oneida County OFA/NY Connects 120 Airline St. Suite 201 Oriskany, NY 13424	PROVIDE HOUSING INFORMATION ONLY <u>Services provided:</u> Provide Housing list only.	Livable Communities Survey
RESOURCE CENTER FOR INDEPENDENT LIVING, INC. Service/Intake: 315-272-2969 Email: information@rcil.com Website: www.rcil.com 131 Genesee Street Utica NY 13503 Hours M-F 8:00AM-4:00PM Staff George Graziadei Project Director ggraziadei@rcil.com 315-624-2533	NY CONNECTS (Program) Provides information and assistance on available long-term services and support to individuals. NY Connects Coordinators can provide assistance with: Housing. Caregiver supports. Home repairs and accessibility modifications. Behavioral health/developmental supports and services. Transportation. Supported employment. Applications to benefits including Medicaid, food options, emergency alert devices, child care and nutrition programs. <u>Eligibility:</u> None. <u>Application Process:</u> Call, email or walk in. <u>Required Documentation:</u> None. <u>Fees:</u> No fee for service.	2-1-1 Mid-York

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THE ARC, ONEIDA-LEWIS CHAPTER Main: 315-927-0207 Website: www.thearcolc.org 245 Genesee Street Utica NY 13501 Hours Administrative hours: Monday - Friday: 8:30 AM - 4 PM Program hours vary by need call for details Staff Hope Ferris ISS/FSS Coordinator Hope.Ferris@thearcolc.org 315-927-0207 Disabilities Access Fully Accessible	INDIVIDUAL SUPPORT SERVICES (ISS) Provides start-up funding, transition funding, and ongoing financial supports in the form of rent or utilities subsidies to eligible individuals with developmental disabilities. <u>Eligibility:</u> Individuals in Lewis and Oneida counties with developmental disabilities who are Medicaid Waiver eligible <u>Application Process:</u> Call for information and services <u>Required Documentation:</u> Call for required documentation <u>Fees:</u> None Lewis and Oneida counties	2-1-1 Mid-York
UNITED STATES DEPARTMENT OF AGRICULTURE RURAL DEVELOPMENT SERVICES https://www.rd.usda.gov/programs-services 9025 River Road Room 205 Marcy NY 13403 Languages Translators available as needed.	SINGLE FAMILY AND MULTI FAMILY HOUSING HOME LOANS *Assists low income applicants obtain decent, safe and sanitary housing in eligible rural areas by providing payment assistance to increase an applicant's repayment ability. Payment assistance is a type of subsidy that reduces the mortgage payment for a short time. *Provides competitive financing for affordable multi-family rental housing for low income, elderly or disabled individuals and families in eligible rural areas.	2-1-1 Mid-York

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	<u>Eligibility:</u> Income guidelines apply, not available in Rome or Utica, call for information. <u>Application Process:</u> Call for appointment preferred or walk in. Required Documentation: Proof of address, proof of income, proof of expenses, call for information for other required documents. <u>Fees:</u> Call for information. Herkimer, Madison and Oneida Counties, Cities of Rome and Utica excluded.	
UNITED STATES DEPARTMENT OF AGRICULTURE RURAL DEVELOPMENT SERVICES https://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants 9025 River Road Room 205 Marcy NY 13403 Staff William Gamela Area Specialist William.Gamela@usda.gov 315-736-3316 ext. 4 Languages Translators available as needed.	SINGLE FAMILY HOUSING REPAIR LOANS AND GRANTS * Provides loans to very low income homeowners to repair, improve or modernize their homes. * Grants to elderly very low income homeowners to remove health and safety hazards. <u>Eligibility:</u> Income guidelines apply, home repair grants available to individuals 62 years of age and older, call for information. Not available to residents of Rome or Utica. <u>Application Process:</u> Call for appointment preferred or walk in. <u>Required Documentation:</u> Proof of address, proof of income, proof of expenses, call for information for other required documents. <u>Fees:</u> Call for information. Herkimer, Madison and Oneida Counties, Cities of Rome and Utica excluded.	2-1-1 Mid-York