

Veterans Housing Resources – Oneida County, NY

Last updated: 8/8/2025

****If you are in need of housing, please call Kari Johnson, Coordinated Entry, at (315) 922-2014****

ORGANIZATION	PROGRAM	SOURCE OF INFORMATION
CENTRAL NEW YORK VETERAN'S OUTREACH CENTER Contact Utica Office: 315-765-0975 Utica Fax: 315-316-0058 Watertown Office: 315-681-6294 Watertown Fax: 315-681-4590 Email: frontdesk@ucdevelopment.org Website: www.ucdevelopment.org 726 Washington Street Utica NY 13502 Hours Monday - Friday, 9AM – 1PM Staff Lucy Fuentes Intake Coordinator (315) 765-0975 Ext. 202 Jenna Nitti Director of Client Services jnitti@ucdevelopment.org 315-765-0975 x206 Disabilities Access Fully Accessible	CNYVOC CASE MANAGEMENT Provides direct care coordination to Veterans and their families in the areas of housing assistance, health care, and employment. Eligibility: Veterans and their families Application Process: Call for information and services Required Documentation: Call for required documentation Fees: None Delaware, Herkimer, Jefferson, Lewis, Madison, Oneida, Otsego, and St. Lawrence counties	2-1-1 Mid-York

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SOLDIER ON SUPPORTIVE SERVICES FOR VETERAN FAMILIES (SSVF) Contact Toll-Free: 866-406-8449 (Intake Line/Call Center) Website: https://wesoldieron.org/supportive-services-for-veterans-families/ Hours Administrative hours: Monday - Friday, 8 AM - 5 PM After hours, leave message with answering service Staff Ilian Galan Supervisor igalan@wesoldieron.org 413-387-3085 Disabilities Access Not applicable; services provided off-site Languages Spanish	SOLDIER ON SUPPORTIVE SERVICES FOR VETERAN FAMILIES (SSVF) Assists veterans and their families who are homeless or at risk of becoming homeless. Provides in-home case management, referral services, and temporary financial assistance for housing. Eligibility: Veterans and their families who are homeless or at risk of becoming homeless Application Process: Contact SSVF via phone at 866-406-8449 Required Documentation: Varies; call for required documentation Fees: None Parts of New Jersey, New York, Pennsylvania, and western Massachusetts	2-1-1 Mid-York
SYRACUSE VA MEDICAL CENTER Contact Fax: 315-425-4375 Toll-Free: 888-838-7890 Hot-Line: 877-424-3838 Main:	HOMELESS VETERANS PROGRAM Provides resources and community ties for eligible Veterans who are homeless, at risk for homelessness, and who have mental illness and/or substance abuse issues. Eligibility: Homeless Veterans and their families Application Process: Call for information and services Required Documentation: Call for required documentation	2-1-1 Mid-York

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ORGANIZATION	PROGRAM	SOURCE OF INFORMATION
315-425-2680 Website: www.syracuse.va.gov 800 Irving Avenue Syracuse NY 13210 <u>Hours</u> Monday - Friday, 8 AM - 4:30 PM <u>Disabilities Access</u> Fully Accessible	<u>Fees:</u> None Broome, Cayuga, Chenango, Cortland, Fulton, Hamilton, Herkimer, Jefferson, Lewis, Madison, Montgomery, Oneida, Onondaga, Oswego, St. Lawrence, Seneca, Tioga, Tompkins, and Wayne counties	